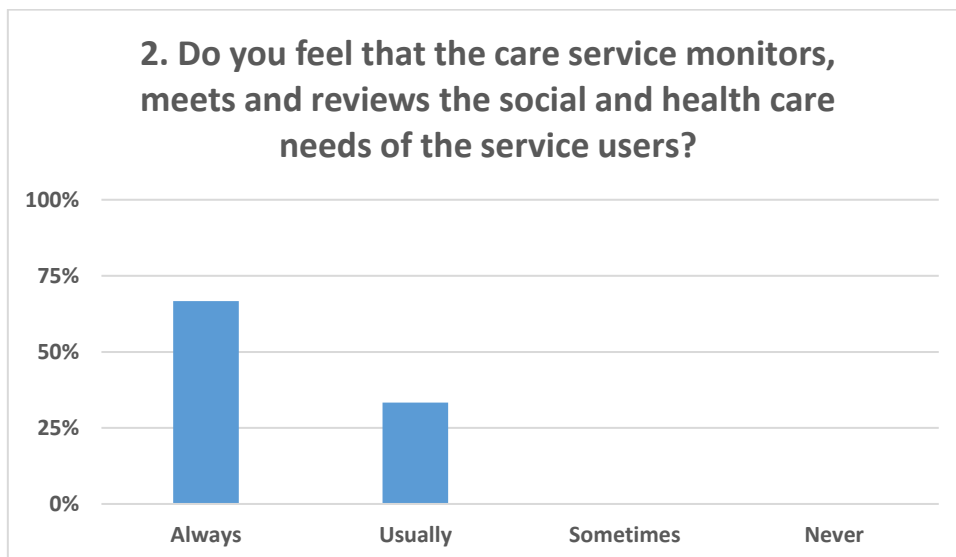
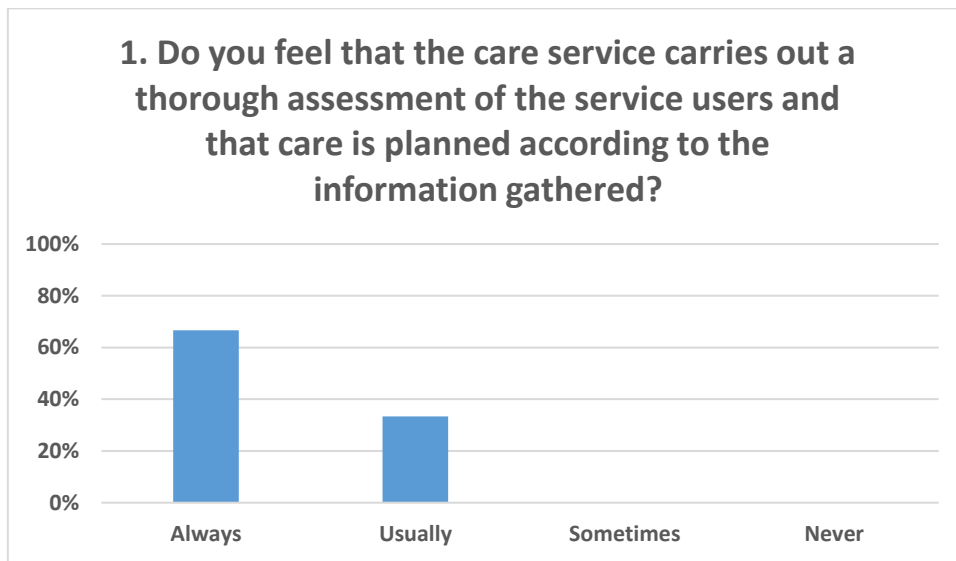




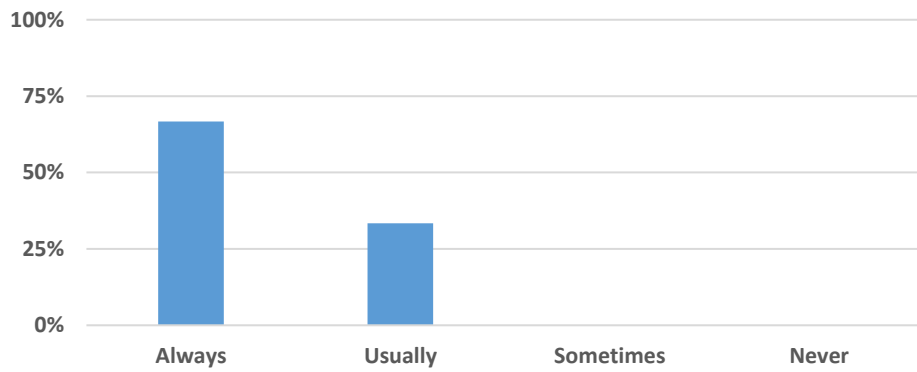
SUNNINGDALE CARE HOME

External Healthcare Professional Surveys to August 2019

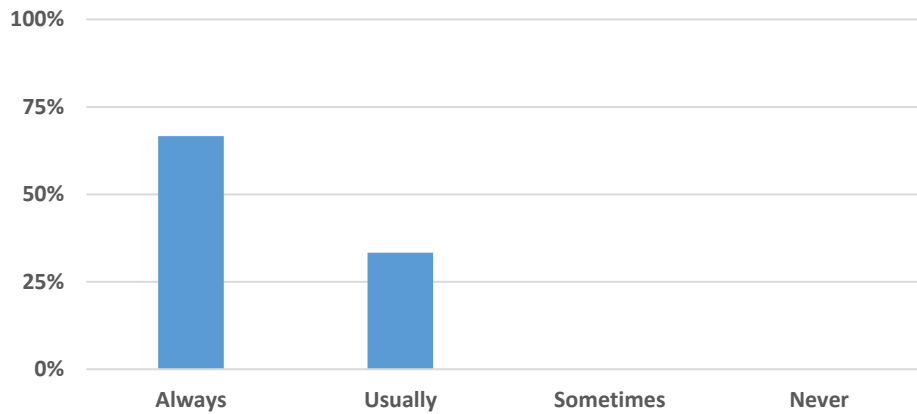
Three External Healthcare Survey was returned



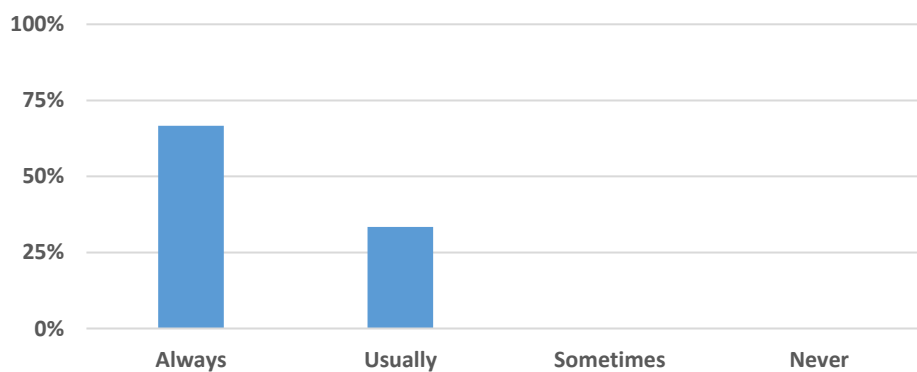
3. Do you feel that the care service seeks and acts on advice to meet service users' social and care needs and to promote well-being?



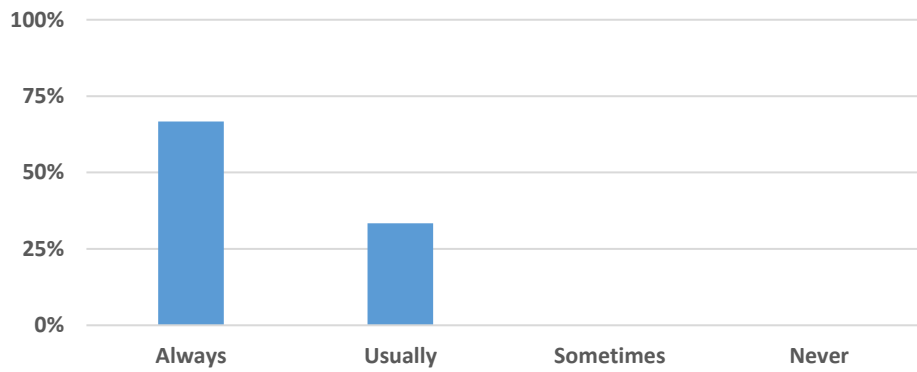
4. Do you feel that the care service respects the service users' right to privacy and dignity?



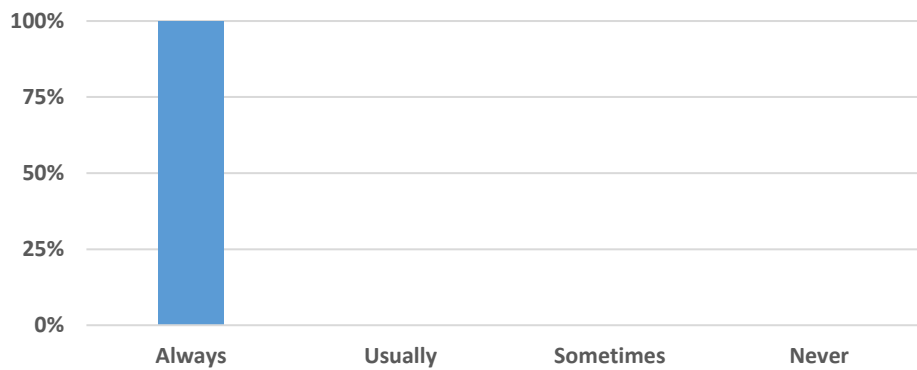
5. Do you feel that the care service offers service users the opportunity to live the life they choose, as far as possible?



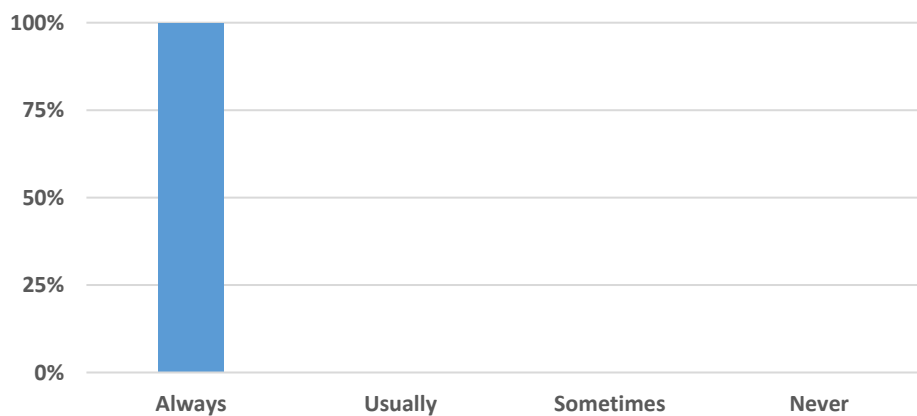
6. Do you feel that the manager and the staff of the care service have the necessary skills and attitude to meet the needs of the service users?

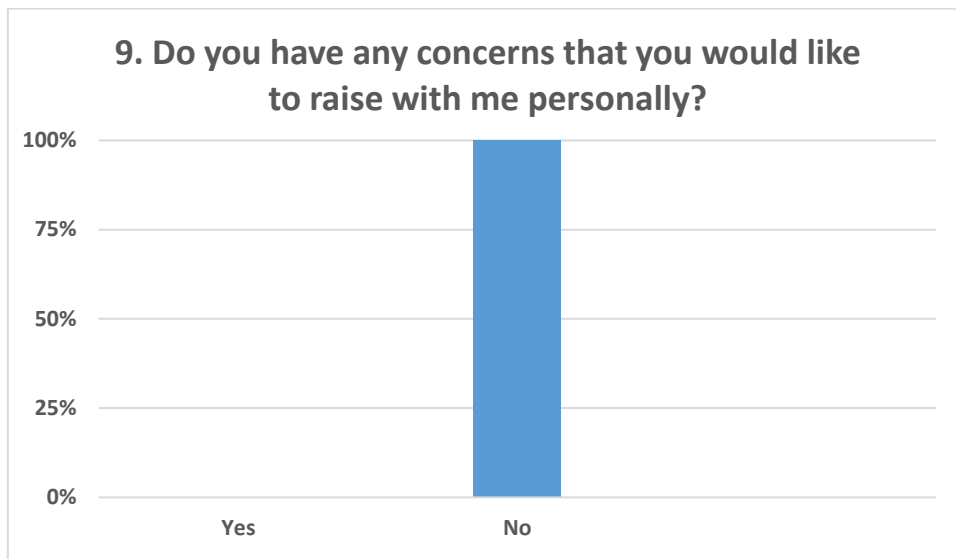


7. Do you feel that the care service responded appropriately if you or anyone using the service have ever raised any concerns?



8. Are you made to feel welcome when you visit the care service?





10 What does the service do well?

- * Patient centred and compassionate care, treating patients with dignity and respect. Accommodating to professionals attending the nursing home.
- * Always friendly. Always engaging with myself when I attend for my weekly meeting. Proactive in using and working with the project.
- * Individual care for service users with staff, who clearly know them and their needs.

11 What could the service do better?

- * No comments currently.
- * Parking is the only challenge.

12 Would you like to add anything to your comments?