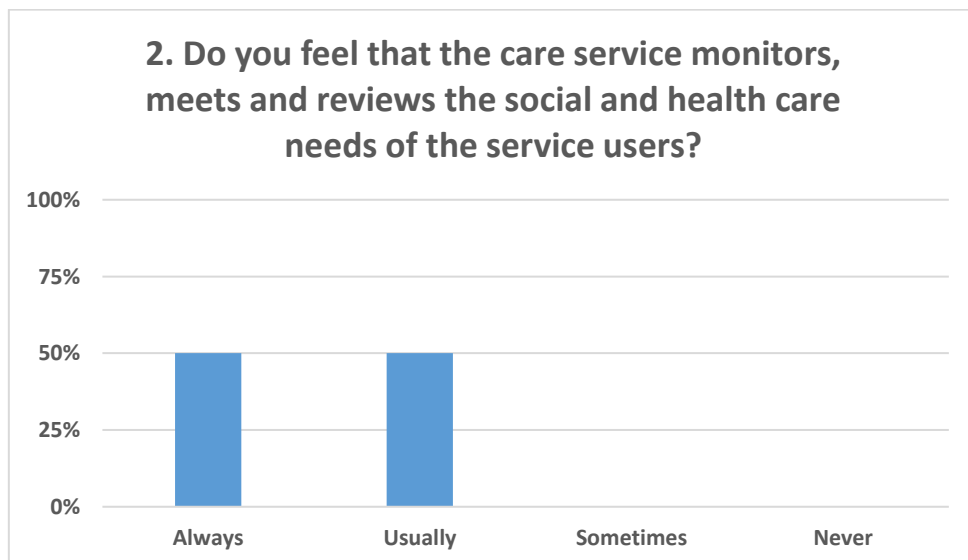
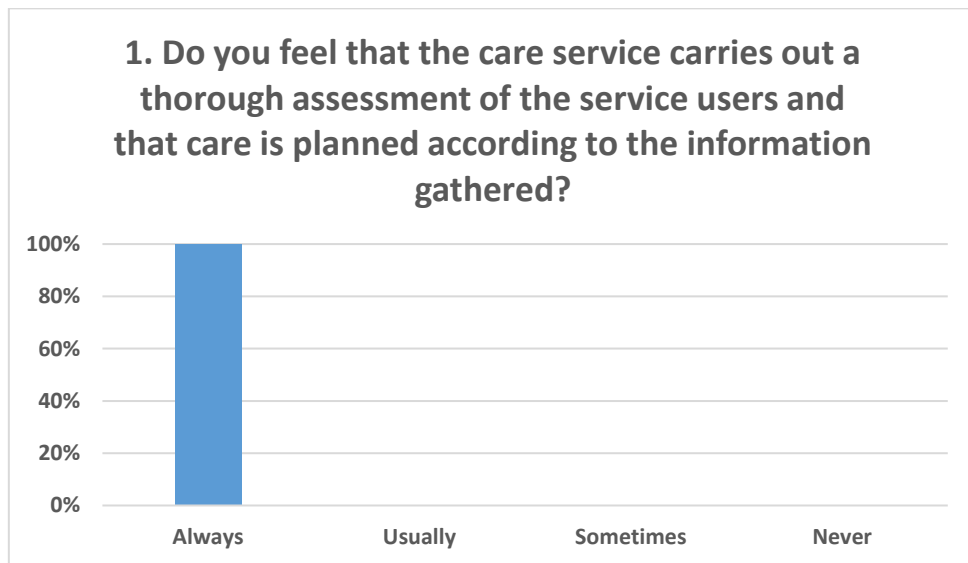




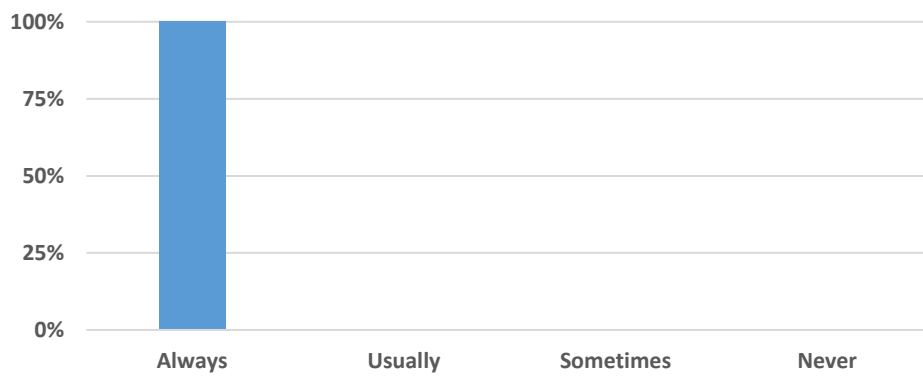
SUNNINGDALE CARE HOME

External Healthcare Professional Surveys to March 2021

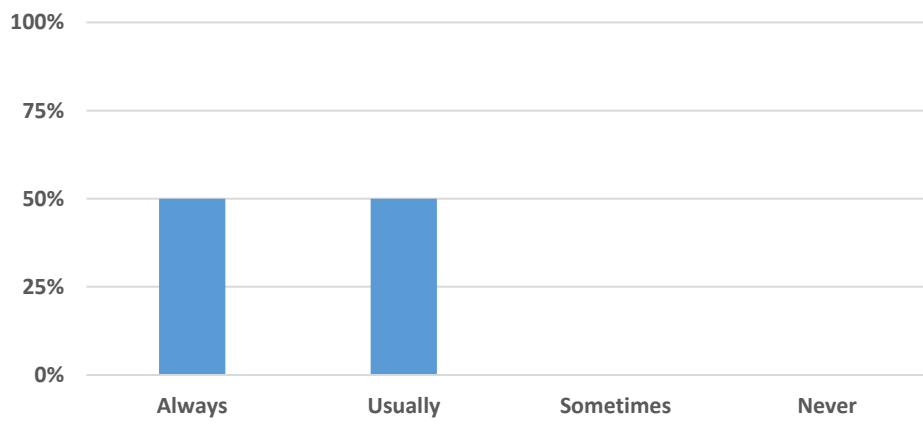
Two External Healthcare Survey were returned



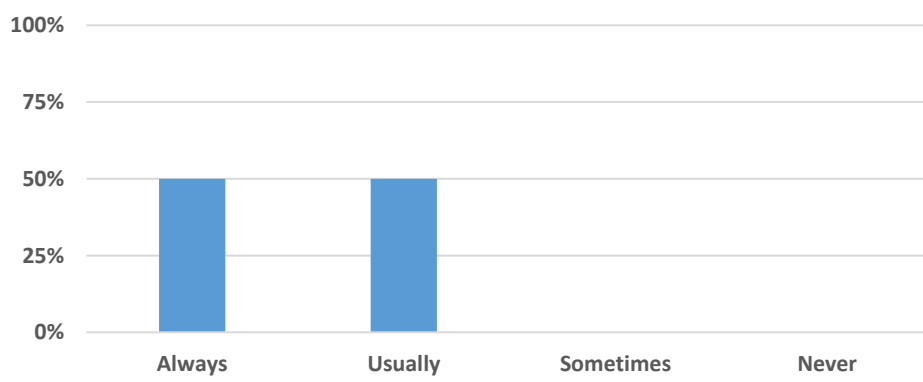
3. Do you feel that the care service seeks and acts on advice to meet service users' social and care needs and to promote well-being?



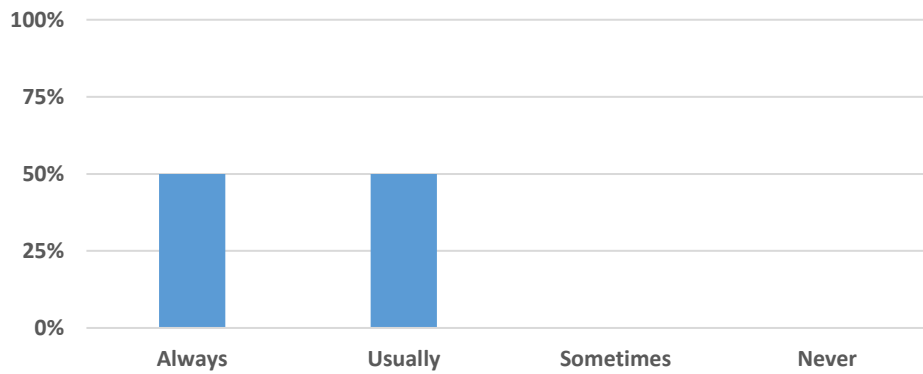
4. Do you feel that the care service respects the service users' right to privacy and dignity?



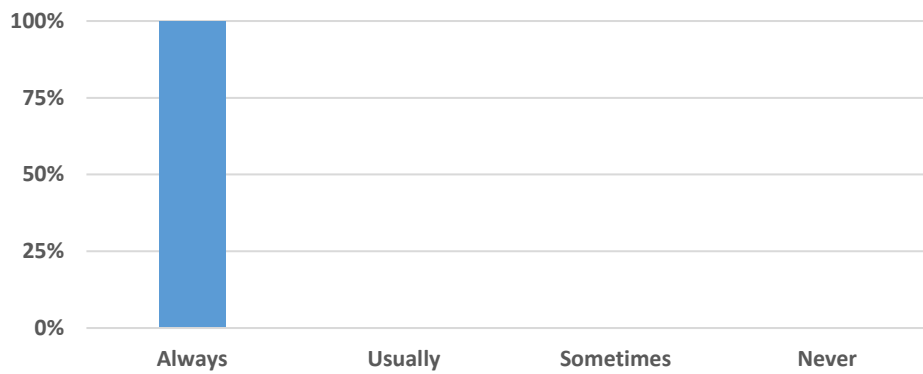
5. Do you feel that the care service offers service users the opportunity to live the life they choose, as far as possible?



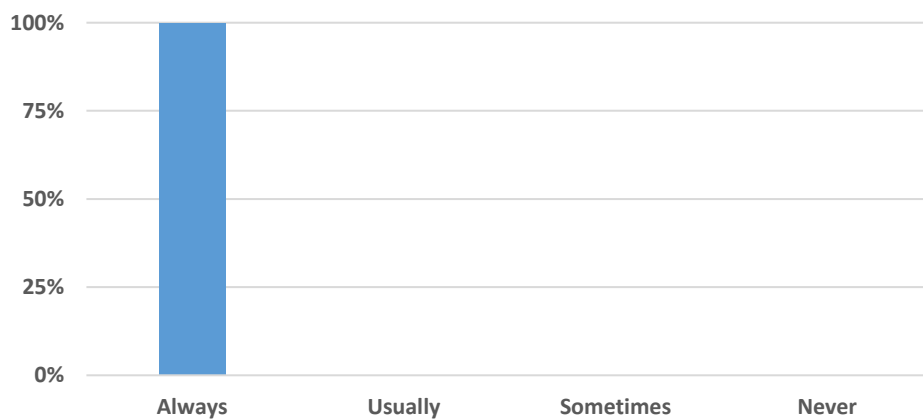
6. Do you feel that the manager and the staff of the care service have the necessary skills and attitude to meet the needs of the service users?

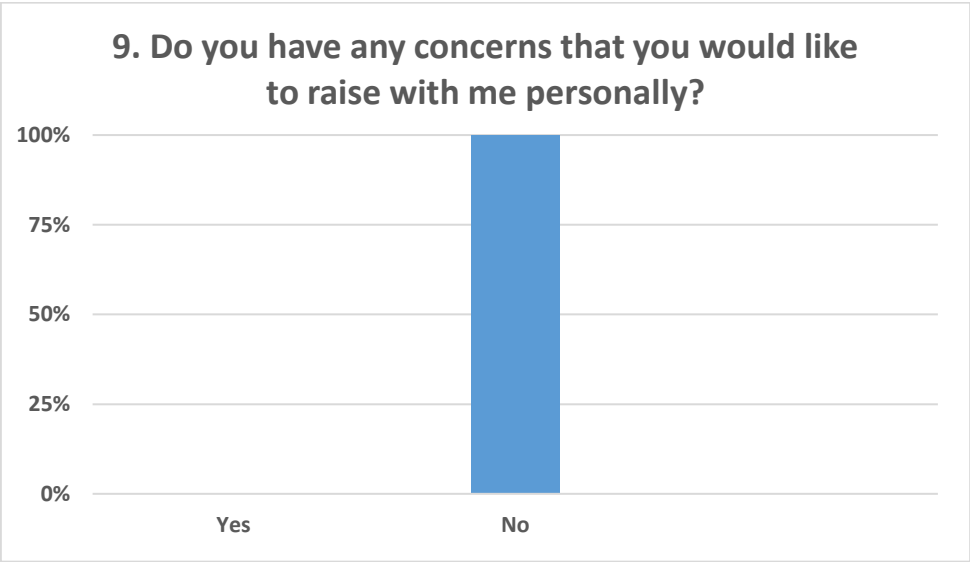


7. Do you feel that the care service responded appropriately if you or anyone using the service have ever raised any concerns?



8. Are you made to feel welcome when you visit the care service?





10 What does the service do well?

- * Individualised care. Staff always "know" their residents and understand their issues
- * A lively and enjoyable environment for patients to live in. Interactive and always something going on.

11 What could the service do better?

- * Somewhere private to hold meetings.