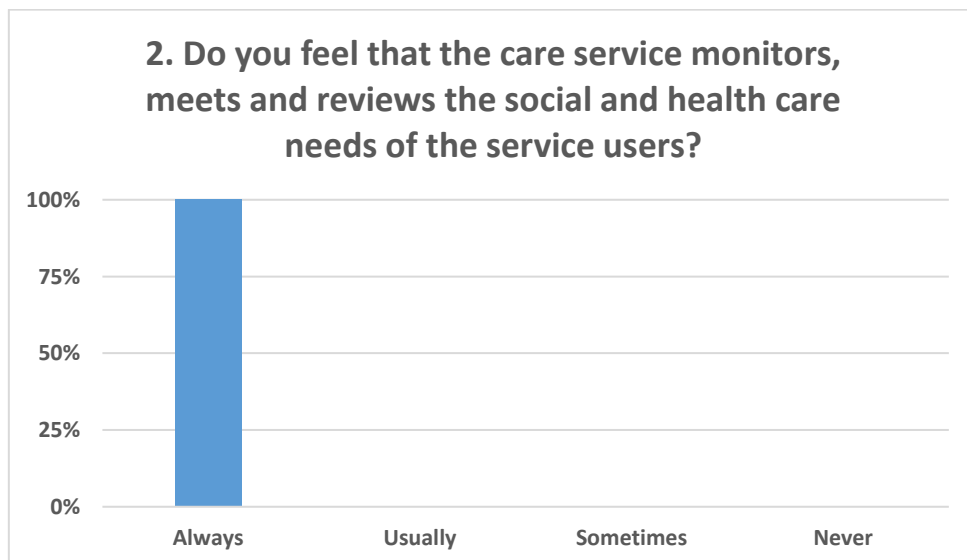
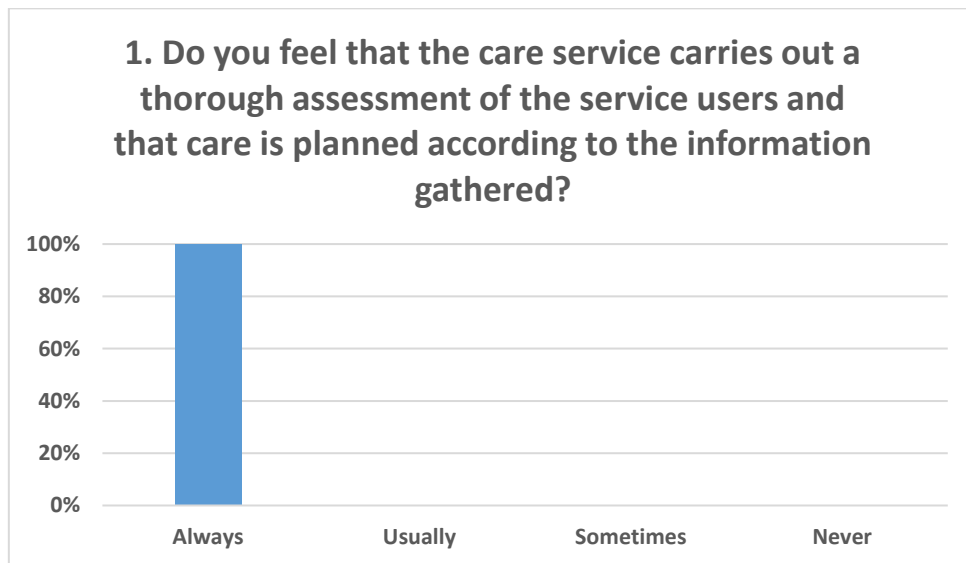




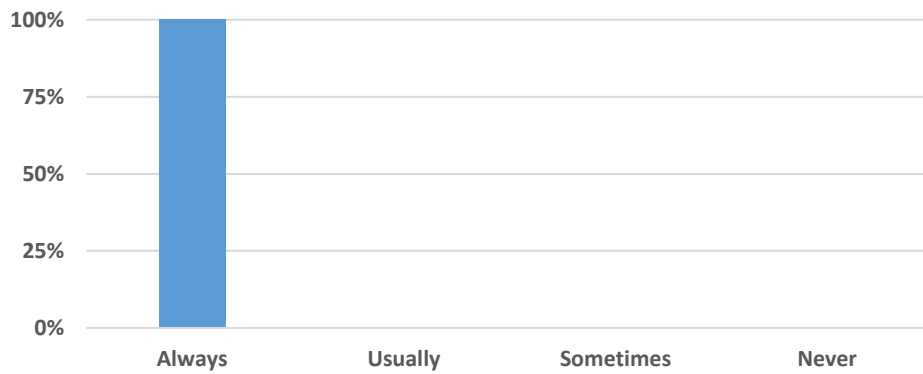
## SUNNINGDALE CARE HOME

### External Healthcare Professional Surveys to March 2023

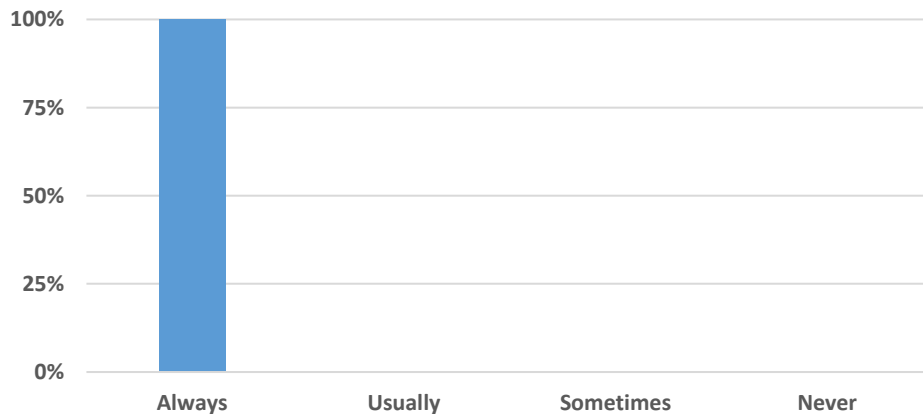
Two External Healthcare Survey were returned



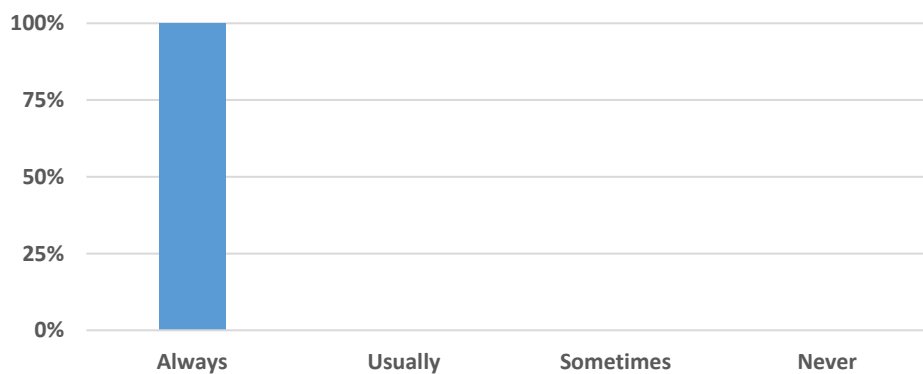
**3. Do you feel that the care service seeks and acts on advice to meet service users' social and care needs and to promote well-being?**



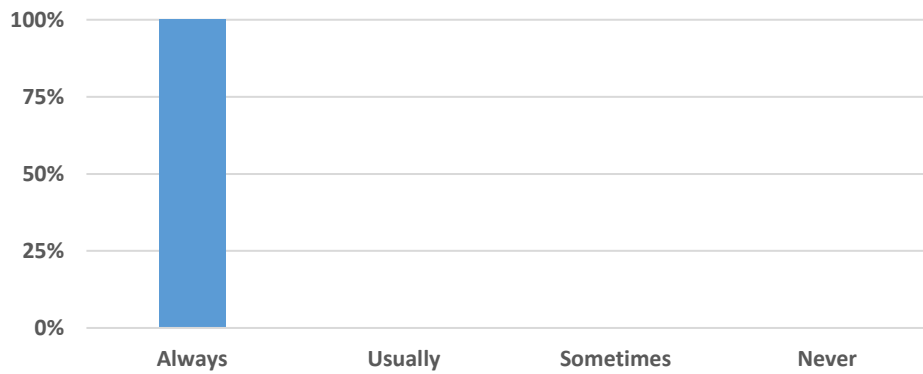
**4. Do you feel that the care service respects the service users' right to privacy and dignity?**



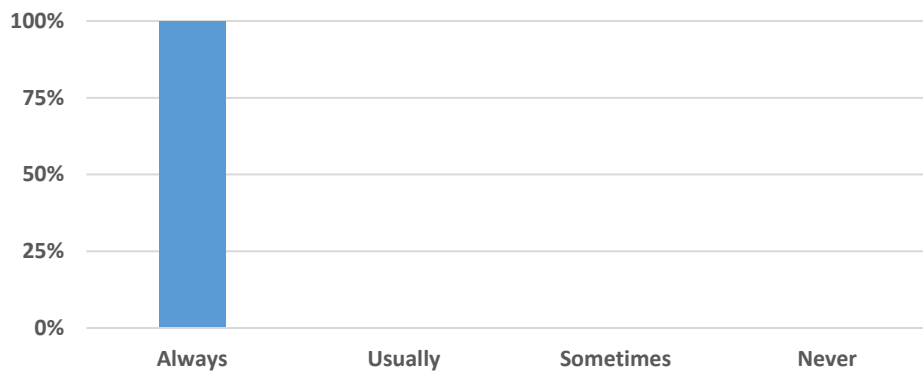
**5. Do you feel that the care service offers service users the opportunity to live the life they choose, as far as possible?**



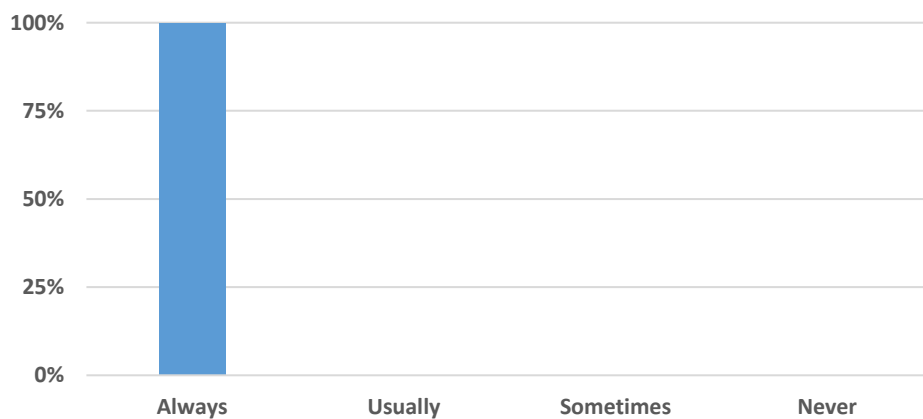
**6. Do you feel that the manager and the staff of the care service have the necessary skills and attitude to meet the needs of the service users?**

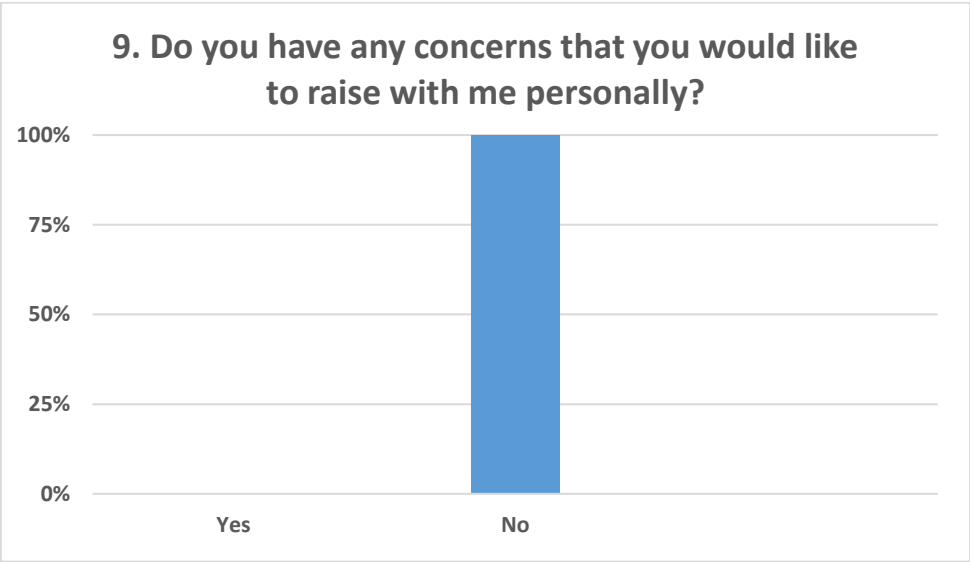


**7. Do you feel that the care service responded appropriately if you or anyone using the service have ever raised any concerns?**



**8. Are you made to feel welcome when you visit the care service?**





**10 What does the service do well?**

- \* Staff are friendly and very attentive to patient needs. They are on top of training needs and ask for help as and when identified.
- \* Laura and her team attend regular catheterisation and catheter care sessions to ensure they have up to date clinical knowledge and skills. The care team treat each resident with dignity and are respectful when communicating with them.

**11 What could the service do better?**

- \* I cannot offer any suggestions as I believe Laura and her team provide a good standard of care for people with catheters.

**12 Would you like to add anything to your comments?**

- \* Well done to an amazing team keep up the good work.  
 Laura ensures that her team receive training on a regular basis with regards to indwelling urinary catheterisation and catheter management. I delivered training in November 2022 and January 2023 to registered nurses and care assistants. Her team are always receptive to training and a good level of care is provided to residents who have catheters. This was evident when I reviewed the residents with catheters in November 2022.