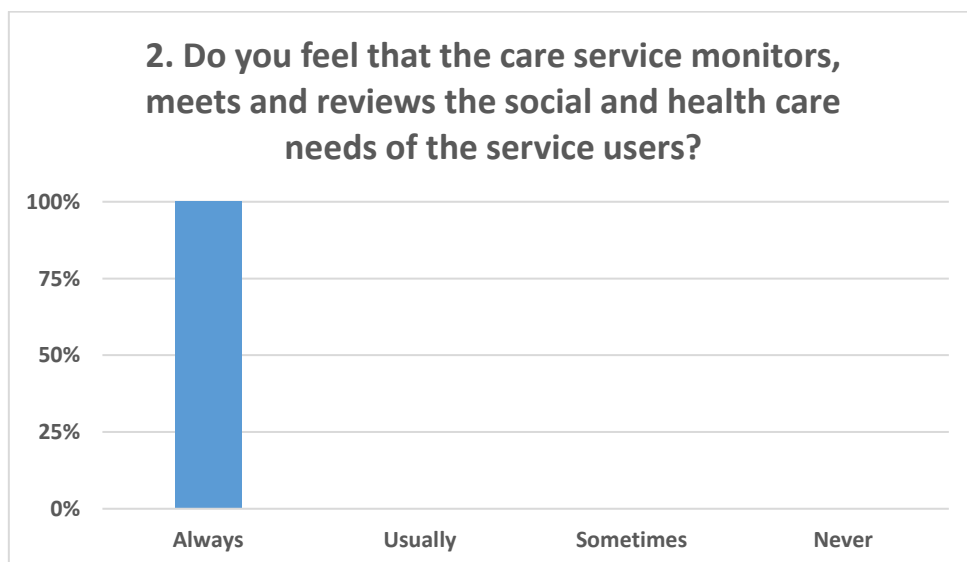
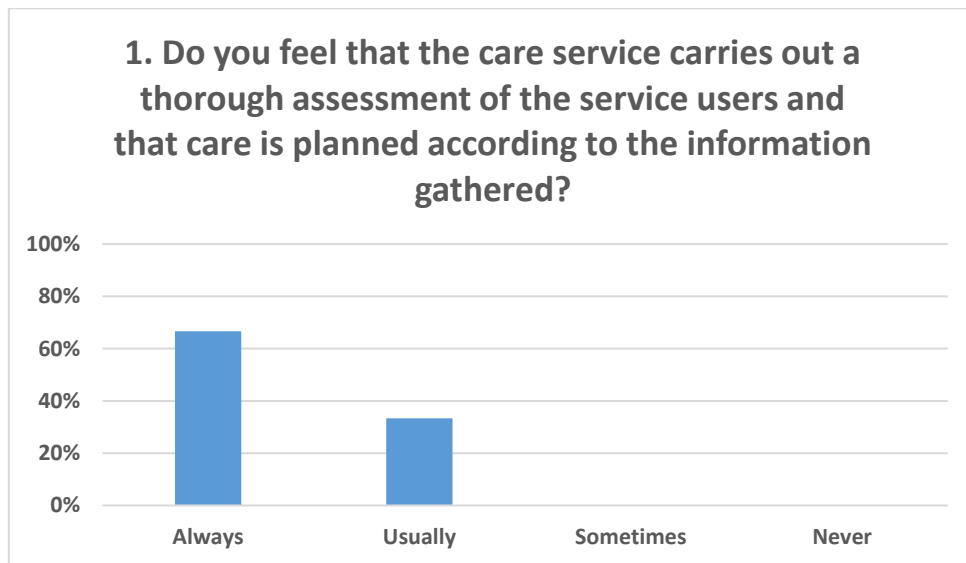




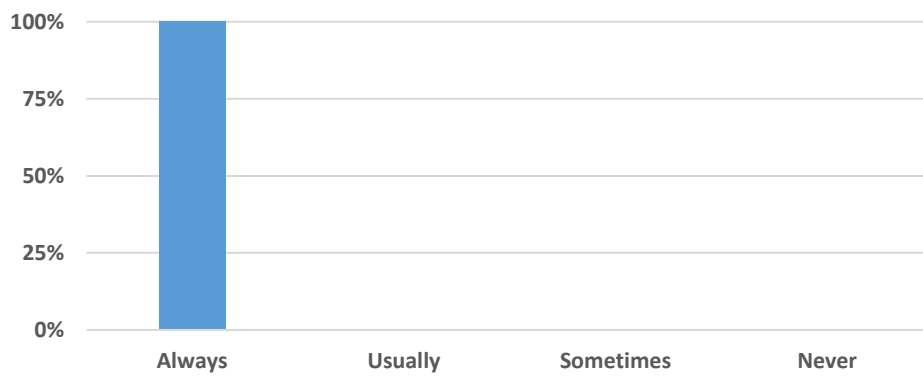
## SUNNINGDALE CARE HOME

### External Healthcare Professional Surveys to January 2025

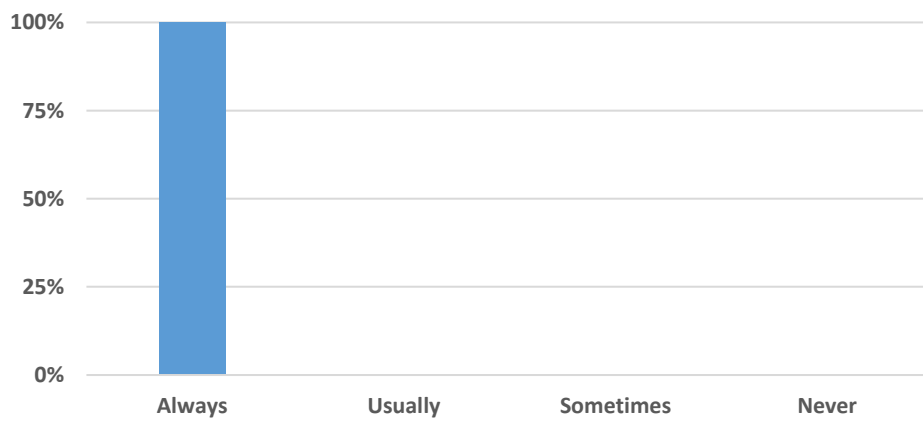
#### Three External Healthcare Surveys were returned



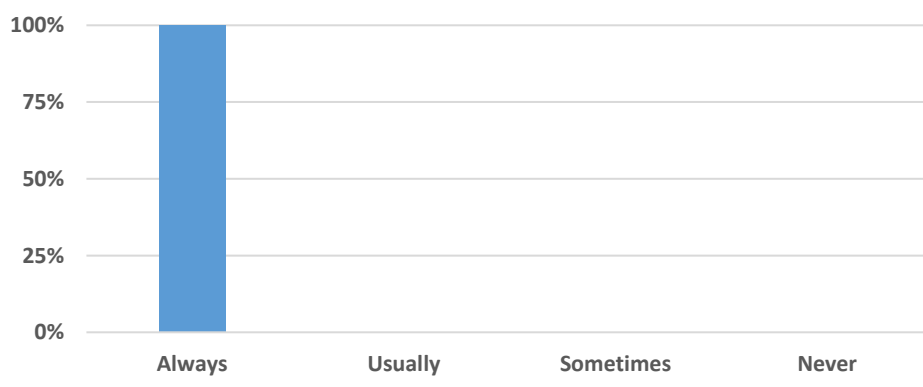
**3. Do you feel that the care service seeks and acts on advice to meet service users' social and care needs and to promote well-being?**



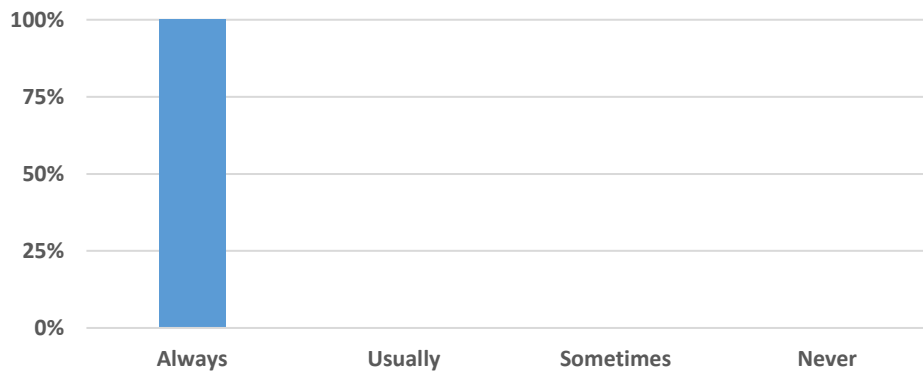
**4. Do you feel that the care service respects the service users' right to privacy and dignity?**



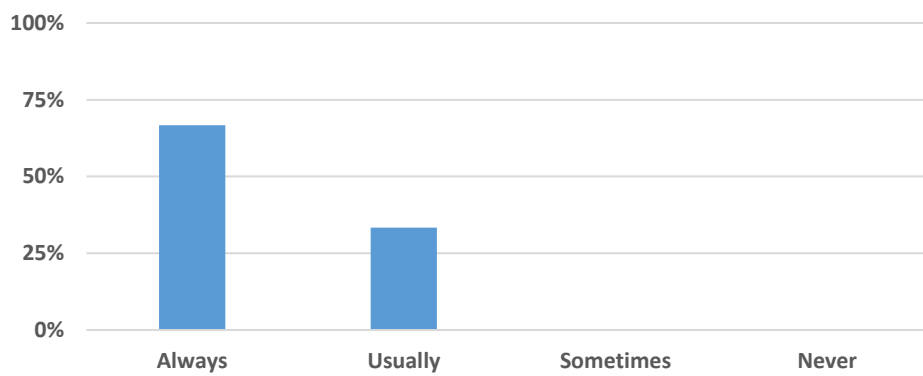
**5. Do you feel that the care service offers service users the opportunity to live the life they choose, as far as possible?**



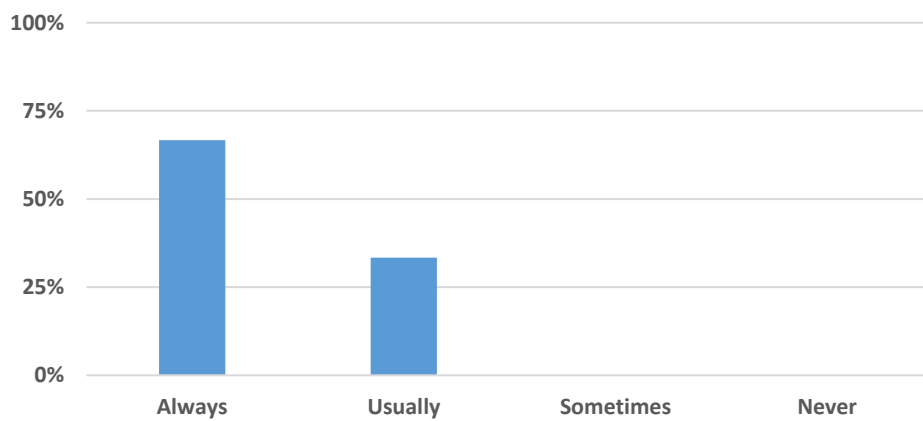
**6. Do you feel that the manager and the staff of the care service have the necessary skills and attitude to meet the needs of the service users?**

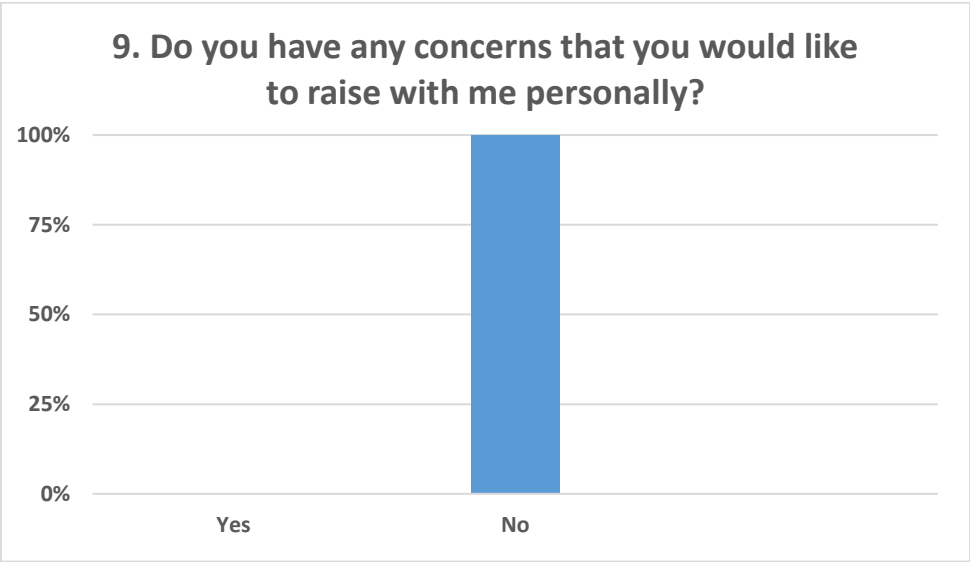


**7. Do you feel that the care service responded appropriately if you or anyone using the service have ever raised any concerns?**



**8. Are you made to feel welcome when you visit the care service?**





**10 What does the service do well?**

- I always enjoy my visits to Sunningdale. Parking is a bit of a nightmare but minor.
- \* Staff are informed and deal with our visits well. The home is accommodating to all the needs of all the clients at the home.
- \* Caring staff and make you feel welcome.
- \* Cares responsibly and leads with respect and dignity.

**11 What could the service do better?**

- \* Parking - Only because I had to put something down.
- \* N/A
- \* Unsure. Ask staff's opinion on how things could be improved.

**12 Would you like to add anything to your comments?**

- \* Lovely home. I would recommend to others.
- \* N/A
- \* No, thank you. I have felt welcomed. Lovely care staff. Caroline has been extremely helpful. Well done Sunningdale.