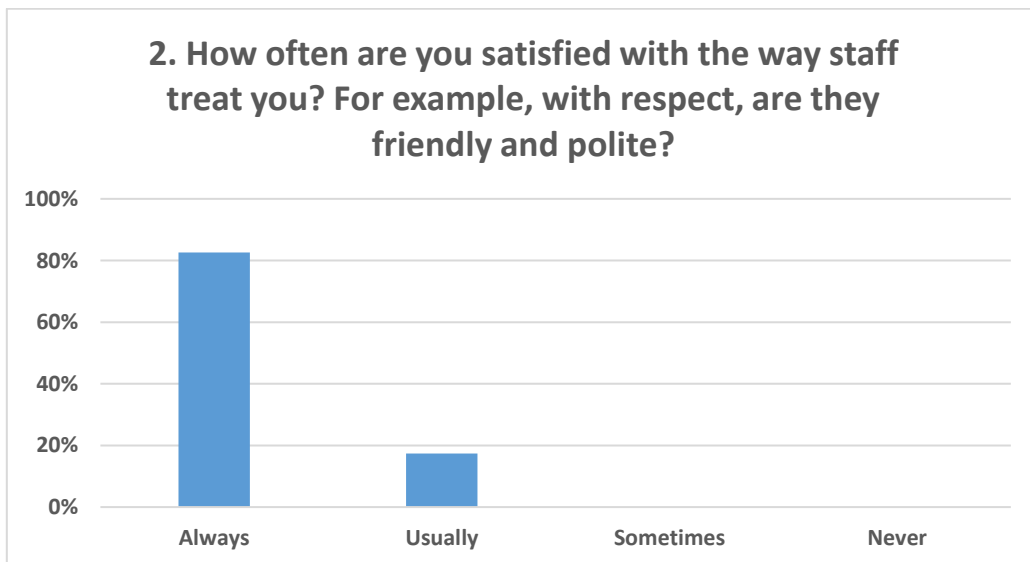
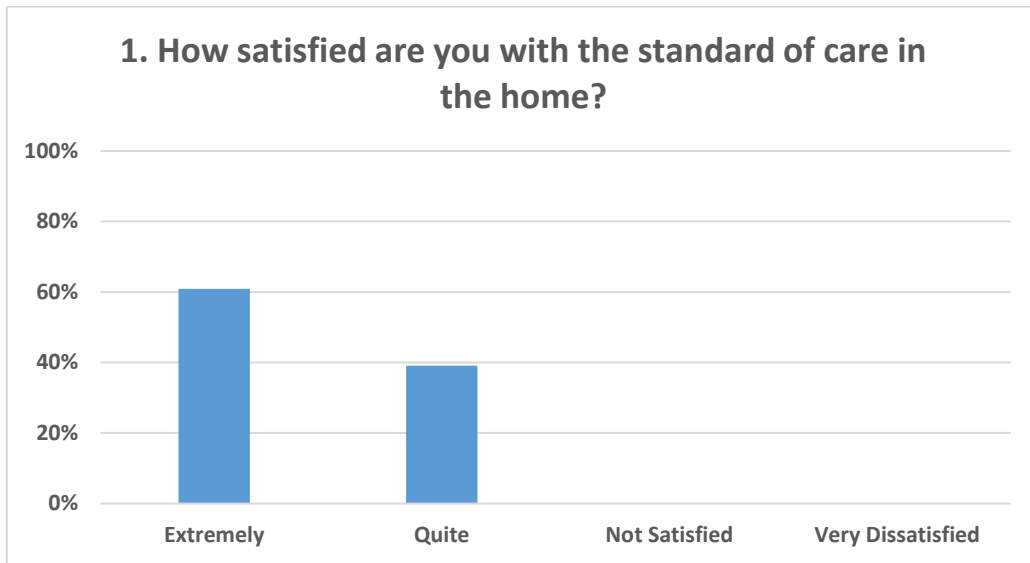




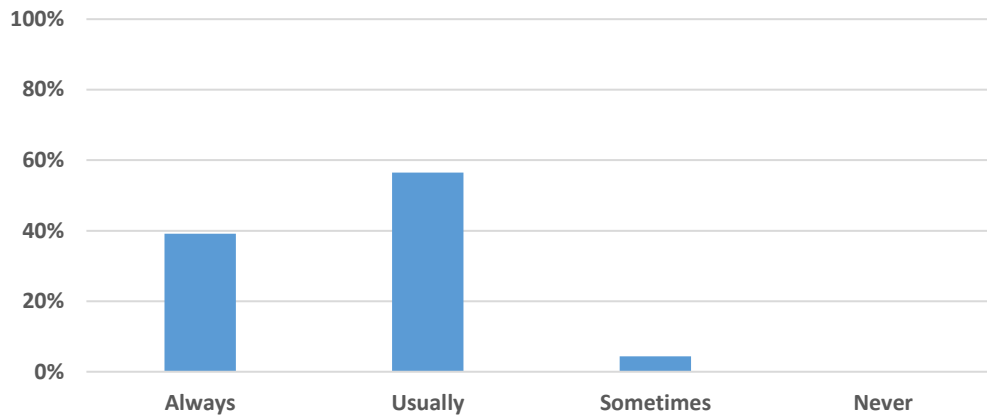
SUNNINGDALE CARE HOME

Resident Surveys to January 2025

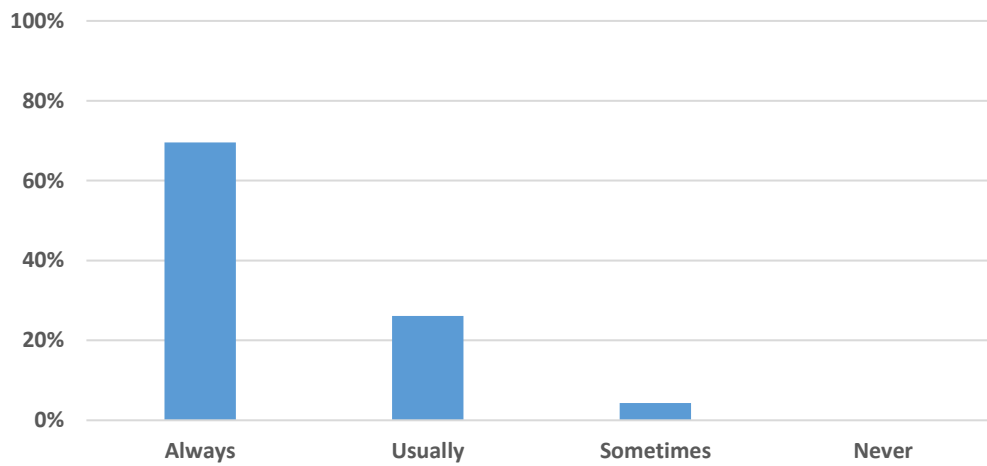
Twenty-Three Resident Surveys were returned



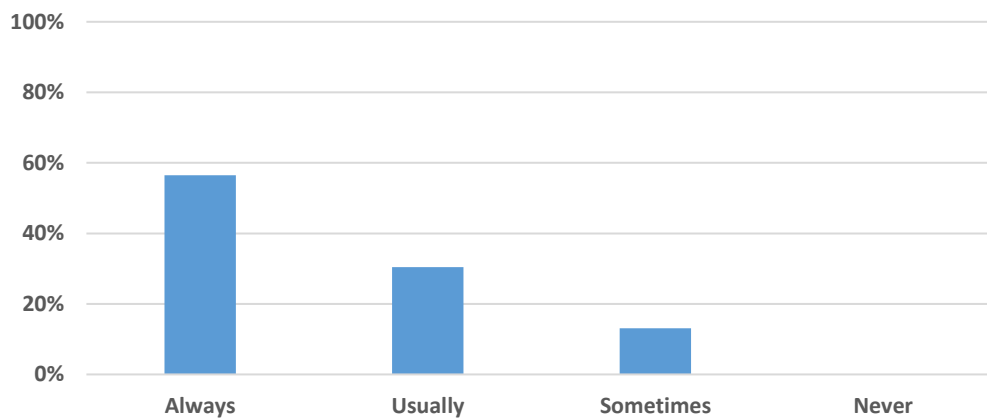
3. Do you feel there are enough staff to assist with your care needs?



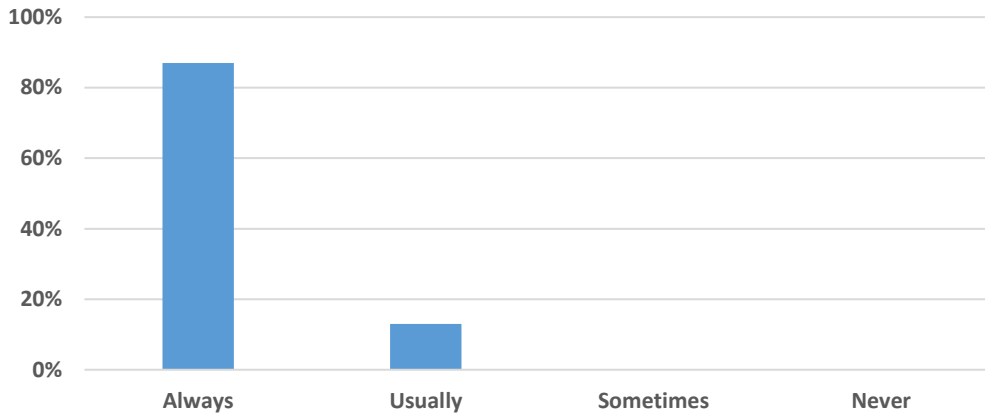
4. Do you feel the staff give you the help you need?



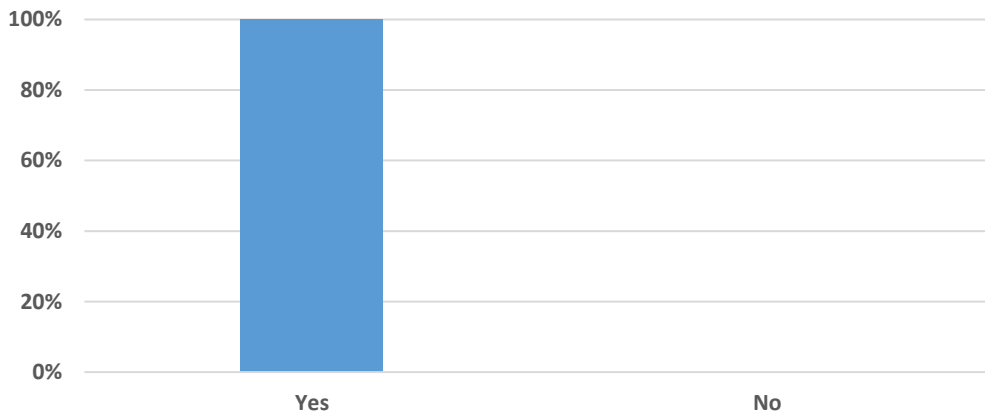
5. Do you have the opportunity to become involved in the planning of your care?



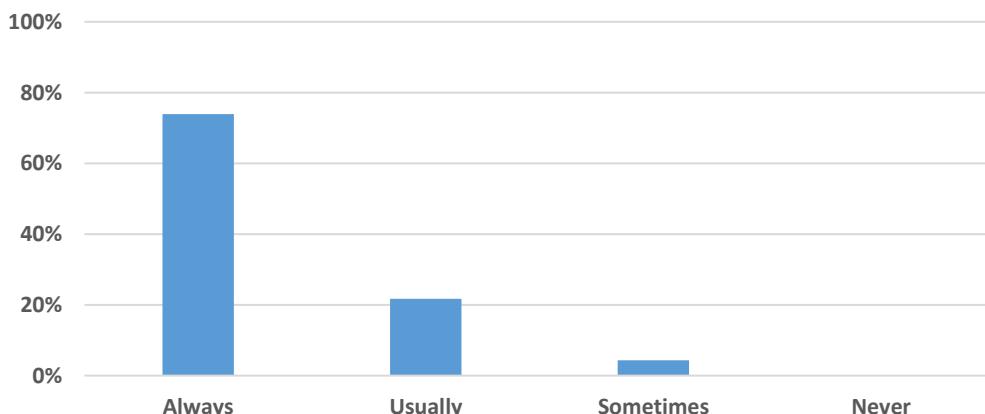
6. Do you feel your room and the rest of the home is kept clean and tidy?



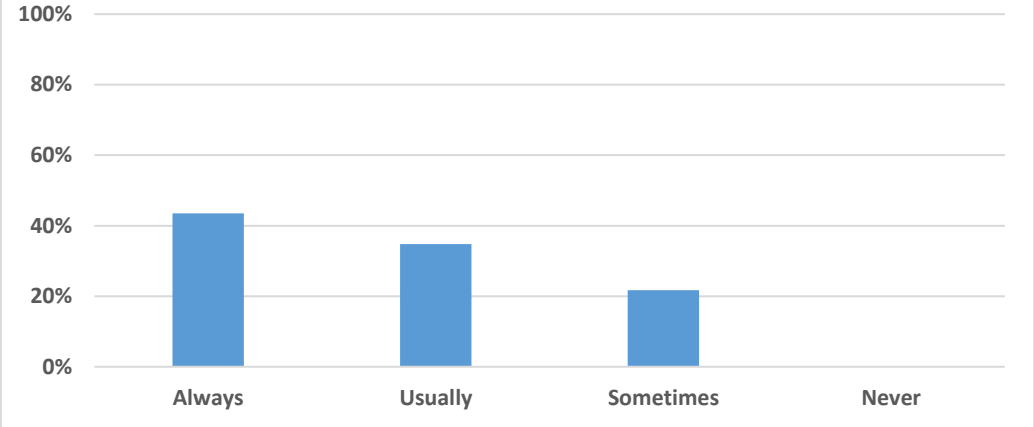
7. Are you able to practise your religion or beliefs as you would wish?



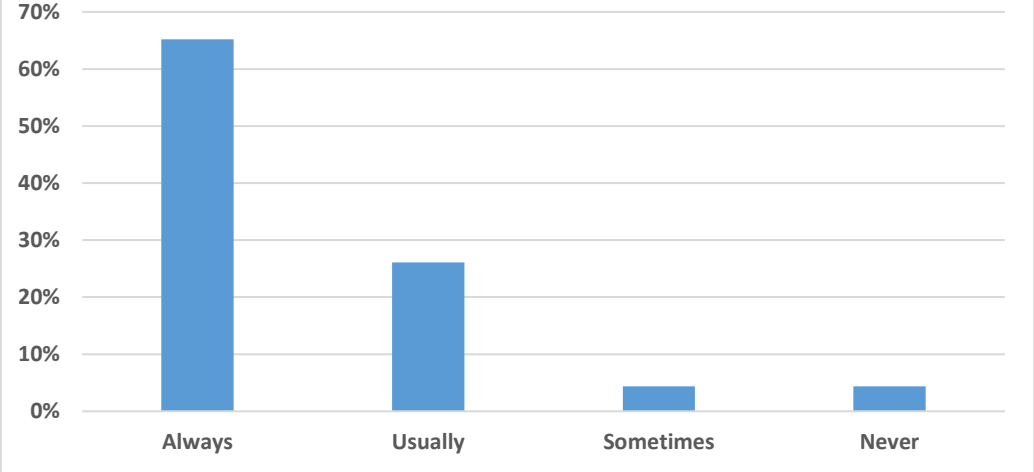
8. Are you able to choose when you get up and go to bed?



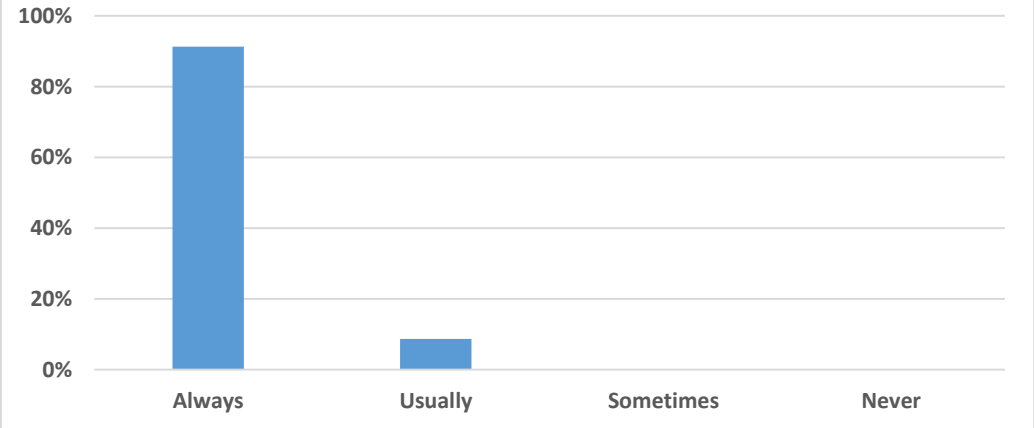
9. Are you happy with the meals served in the home?



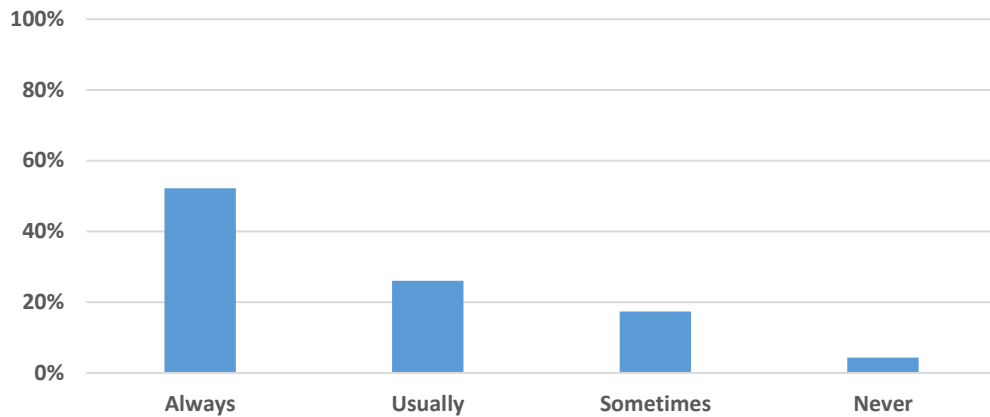
10. Do you have a choice of meals?



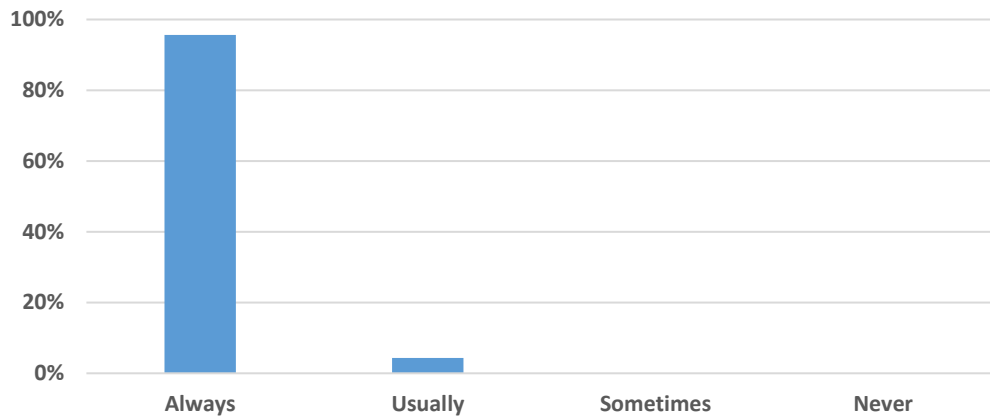
11. Over the past few weeks, have activities taken place in the home?



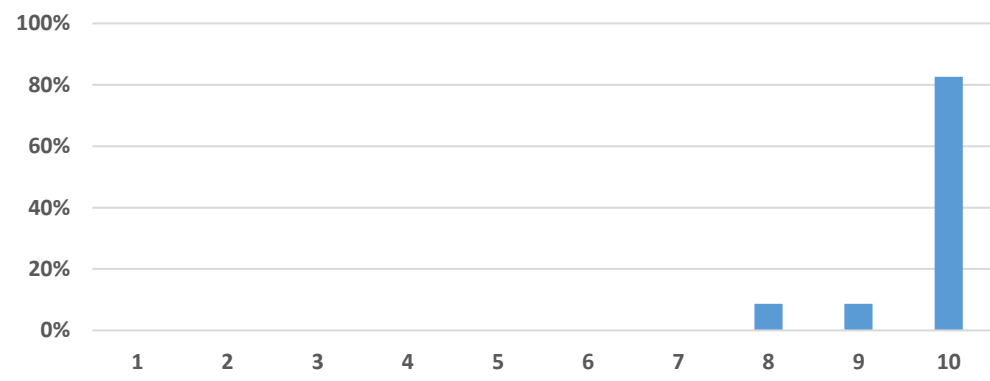
12. Do you feel that the activities are suitable for your abilities and interests?

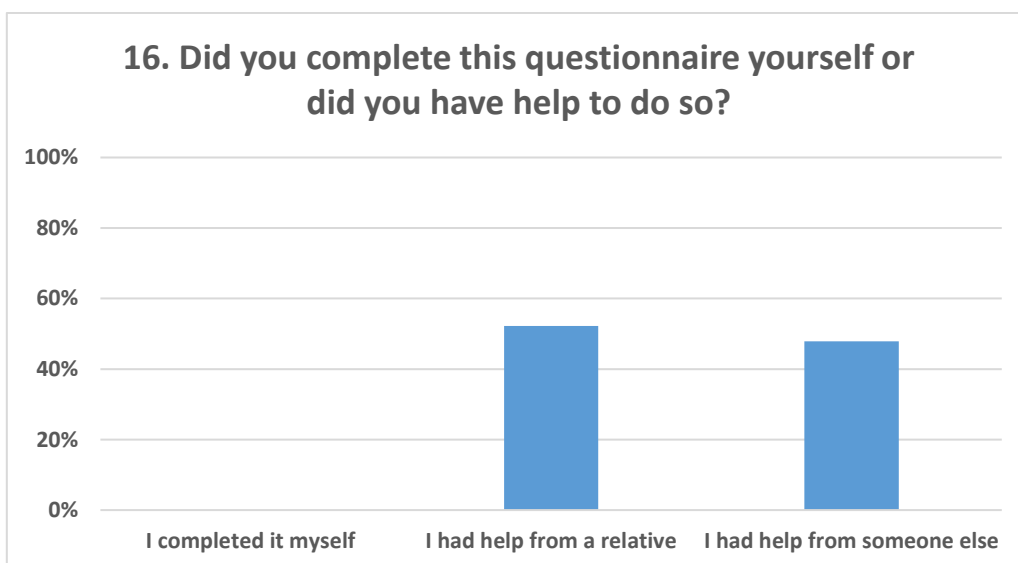
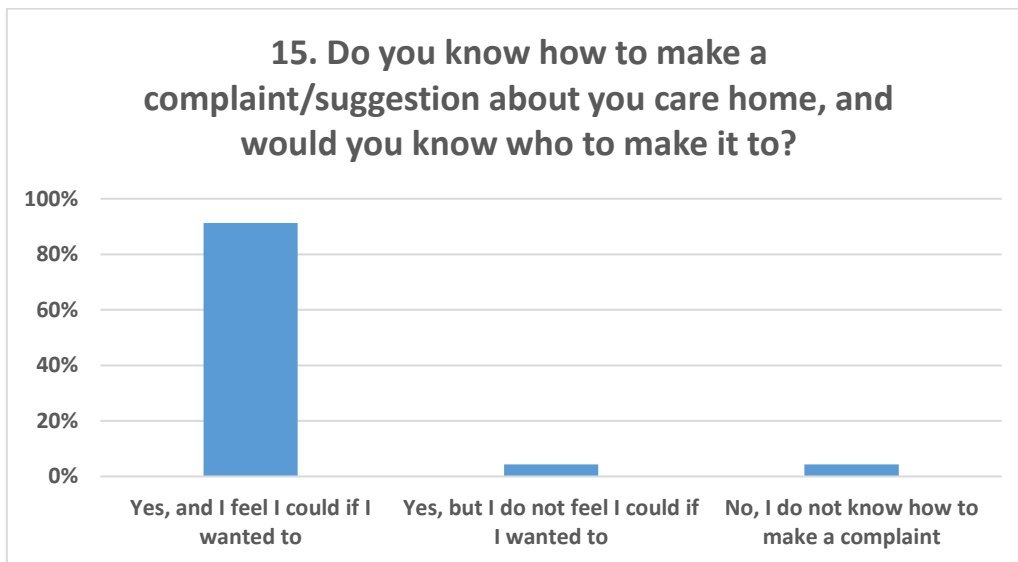


13. Are you able to talk to the manager of the home if you have any concerns or worries?



14. It is important that you feel safe in your home. On a scale of 1 to 10, please let me know how safe you feel, 1 being the least safe?





17 What is the best thing about living in your home?

- * I'm looked after well.
- * I feel safe and looked after. It's clean and tidy.
- * Happy to be near my sister. Kept warm and fed.
- * Medical staff on hand and staff make me safe and comfortable.
- * Friendly, loving atmosphere.
- * Mum is safe, secure and always given the care and affection she needs.
- * It's near to home and everyone takes care of me!
- * Being able to be independent whilst being looked after.
- * Caring staff, involvement in activities. Feeling part of the family.
- * It's nice here. Enjoying it.
- * Having Vapes. Well looked after.
- * Seeing my son and grandson more often. Having company and people to talk to.
- * Everyone is cool!!
- * Care at all times. I think that this is the best home for activities.
- * Care staff. All the different animals and activities.

- * Getting better treatment than at other homes I have been in
- * Staff go above and beyond. Having company and people to talk to.
- * Care and attention.
- * I am safe and being cared for.
- * Food and tea.
- * Safety and care.

18 Is there anything you would change if you could?

- * No
- * No
- * Make more parking spaces.
- * Not at this present time.
- * My room is very small especially with a wheelchair. It can be difficult if more than one visitor comes at the same time and when I hoisting me out of bed, I can get bumped around!!
- * No.
- * Live at home.
- * A bath and shower in my room.
- * Having buzzer on my wrist.
- * No.
- * Increasing staff as seems to be struggling at times.
- * No.
- * More individual attention and help.
- * No.
- * No.

19 Would you like to tell me anything else?

- * Everyone deserves more praise and pay rise for the great care they provide.
- * There are a couple of girls that could change their attitudes at times.